



Department of Human Resources & Civil Service

Job Announcement
Please Post Conspicuously

Adam Bello
County Executive

Andrea Guzzetta
Director

TITLE: CASE WORK AIDE

SALARY: \$23,807 - \$30,193 annually
(Salary will commensurate with relevant degree and experience.)

LOCATION: Monroe County Department of Human Services - Child Protective Services

JOB SUMMARY:

This is an entry level position involving initial and continuing contact with clients, applicants, patients and patient families. Duties involve assisting Caseworkers, Examiners and other professional staff at the Department of Human Services with helping clients deal with crisis situations including, but not limited to, economic, social and medical problems. The employee reports directly to, and works under the direct supervision of Caseworkers, Examiners or other higher-level staff members. Supervision of others is not a responsibility of this class. Does related work as required.

PREFERRED QUALIFICATIONS:

The ideal candidate will possess an associate degree in Human Services or a closely related field as well as at least one year's experience working in human services. Additionally, the candidate will have excellent writing and communication skills, ability to work closely with Caseworkers, Supervisors and the families we serve. Must be able to enter information into various databases, operate a motor vehicle, and work in both the office and community.

MINIMUM QUALIFICATIONS:

Graduation from high school or possession of an equivalency diploma.

SPECIAL REQUIREMENTS:

Candidates for employment with Monroe County Government will be required to pass a pre-employment drug test, along with a background investigation. Failure to meet the standards may result in disqualification.

If you are appointed, you will be required to possess a valid license to operate a motor vehicle in New York State or otherwise demonstrate your capacity to meet the transportation needs of the position.

RESIDENCY REQUIREMENT:

Applicant must be a resident of Monroe County at the time of appointment.

APPLY ONLINE OR SEND CIVIL SERVICE APPLICATION TO:

MONROE COUNTY DEPARTMENT OF HUMAN SERVICES
111 WESTFALL ROAD - HUMAN RESOURCES RM.752B
ROCHESTER, NY 14620

Posting Date: June 15, 2021

Posting Deadline: June 28, 2021